

## Mentors present Business Excellence Assessment 2020 key findings to the Group Chairman

The Mentors for ten Tata companies that underwent Business Excellence Assessment using TBEM framework in 2020 presented the key findings to N Chandrasekaran, Chairman, Tata Sons, on January 8, 2021. The session, which took place virtually, was attended by Mentors; S Padmanabhan, Executive Chairman, Tata Business Excellence Group (TBExG); and members of the Governing Council of TBExG.



First row: N Chandrasekaran, Group Chairman, Tata Sons; S Padmanabhan, Executive Chairman, Tata Business Excellence Group; and R Mukundan, MD and CEO, Tata Chemicals

Second row: CK Venkatraman, MD, Titan; Sunil Bhaskaran, CEO, AirAsia India; and V Ramakrishnan, CFO, Tata Consultancy Services

Third row: Harit Nagpal, CEO, Tata Sky; S Nagarajan, COO, Rallis India; and PB Balaji, CFO, Tata Motors

Fourth row: Ramesh Subramanyam, CFO, Tata Power; Tarun Daga, MD, Tata Steel Utilities and Infrastructure Services; and Nigel Blenkinsop, Executive Director, Company Quality and Customer Satisfaction, Jaguar Land Rover

Sanjeev Singh, Assistant Vice President, welcomed the attendees and set the context for the session. Mr Padmanabhan, in his opening remarks, thanked the Mentors for the crucial role they played in the teams. He threw light on the fact that 151 assessors from 40 companies came together for the Business Excellence Assessment cycle, which was customised, collaborative and digitally enabled in order to deal with the unique situation this year.

The Mentors of the ten companies then took the participants through the summary of the Assessment findings for their respective companies. The 10 companies that underwent Business Excellence Assessment in 2020 included:

	Company	Mentor
1	Tata Metaliks	R Mukundan
2	Tata AIA Life	P B Balaji
3	Tata Capital	V Ramakrishnan
4	Tata AIG General Insurance	Harit Nagpal
5	Tata Motors Finance	Tarun Daga
6	TM International Logistics	Sunil Bhaskaran
7	Tata Technologies	Nigel Blenkinsop
8	Indian Steel & Wire Products	Nagarajan S
9	Tata Steel Utilities and Infrastructure Services	Ramesh Subramanyam
10	Tata Power	C K Venkataraman

After the presentations, Mr. Chandrasekaran addressed the gathering. He thanked all the Mentors for committing a significant amount of time and adding value to the companies. He appreciated the TBExG team for facilitating the assessment process using digital enablement, despite the difficult pandemic situation. Mentioning that he was happy to see the progress made by so many Tata companies, Mr Chandrasekaran said that the strategic points highlighted through the Business Excellence Assessment process are important for the transformation journey of the companies.

The session came to an end with a brief vote of thanks.

---