

## Customer Testimonials

“The team members were very open to understanding the company's context and demonstrated the spirit of appreciative enquiry. The site visit interactions were very transparent and development-oriented. The mentor contributed immensely in providing industry perspective and insights to both the company and the team.”

**Abraham Stephanos**

*MD, Tata Steel Downstream Products*

“The TBEM team has been a true business partner in our journey towards excellence. It has brought in meaningful insights, to coach and guide us as we rebuild Tata Realty, with the objective of making it one of India's most valued customer-centric organisations.”

**Reena Wahi**

*SVP & Head - HR, CSR & Business Excellence, Tata Realty*

“The TBEM Assessment process reaffirms our faith in what we are doing while opening a few more areas for us to work on. The proof of fruitful engagement with TBExG is an established CI framework and approximately 1% colleagues who attended the Business Excellence Assessor Programme.”

**Harit Nagpal**

*CEO, Tata Sky*

“Business excellence is a key focus area at Tata AutoComp. We continue to focus on it through various initiatives, such as external and internal assessments, capability-building programmes and best practices, with TBExG's support. I am sure that the ongoing business excellence initiatives and future interventions will help us gain valuable insights and bring focused improvements.”

**Arvind Goel**

*MD & CEO, Tata AutoComp Systems*

“The team demonstrated high energy levels and curiosity to see, cover the organisation at an enterprise level and to learn. The wide coverage was at times done at the expense of personal comfort. The Mentor, the Team Leader and the entire team made sincere efforts to engage with a purpose.”

