

**Subhrajit Basu**  
**General Manager**  
**Tata Business Excellence Group**

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Subhrajit Basu leads the business excellence assessment, capability building and programme management functions in Tata Business Excellence Group (TBExG). In this role, he partners with Tata companies in their journey of performance excellence, using the TBEM framework and nurtures an eco-system of assessors and practitioners. Subhrajit has enabled the capability building programmes to evolve as experiential, enriching and exciting interventions and elevated the customisation and collaboration quotient in the business excellence assessment process to provide value-added insights to companies. Prior to this, Subhrajit was a relationship manager for multiple Tata companies, majorly located in India, East and Southeast Asia regions, consulting in their journey of business excellence.

Subhrajit has an experience of 25+ business assessments including deep dive diagnostics in operational excellence, culture and data maturity assessments. He is also experienced in the CII EXIM Bank excellence framework and has led teams in CII HR excellence assessments. Subhrajit is an experienced facilitator in the areas of assessor certification, leadership development, strategy, process excellence and balanced scorecard and has facilitated more than 30 programmes in multiple geographies.

Subhrajit's career with the Tata group spans more than 17 years, beginning with Tata Motors after his post-graduation. During his decade-long stint with Tata Motors, he has held roles in areas like business excellence, commercial services, strategy management, human resources and office of CEO/Plant Head. Subhrajit was also the Business Excellence Head of TML Drivelines (erstwhile subsidiary of Tata Motors) and helped the unit achieve many milestones in its excellence journey. He was part of the core team that drove the effort of the commercial vehicle business unit of Tata Motors to receive the coveted JRDQV award.

A post-graduate from Calcutta University in commerce, Subhrajit has also completed his HRM from XLRI Jamshedpur. He completed the Tata Group Executive Leadership Seminar (TGELS), a coveted tiered leadership development programme facilitated by Ross School of Business, University of Michigan and Tata Management Training Centre (TMTC). He is a BELBIN Team Roles Accredited professional, Culture Change Leadership certified, trained in DuPont Lead Safety Effort and is also a certified manager of Quality/Organisational Excellence (CMQ/OE) by American Society for Quality (ASQ). Being a Rotarian, he has been engaged in many societal initiatives.

[sbasu@tata.com](mailto:sbasu@tata.com)