



**Sayantan Roy**  
**General Manager**  
**Tata Business Excellence Group**

Sayantan leads the Capability Building team in Tata Business Excellence Group (TBExG). He is responsible for planning and organising various competency development programmes facilitated by TBExG. Along with his team, he is also responsible for creating and executing learning strategies and programmes that can support efforts to enhance the culture of Performance Excellence in group companies. His current emphasis has been to enable learning autonomy for group employees by designing and delivering practical e-learning courses on various excellence journeys. Sayantan is an experienced facilitator in Business Excellence and Data Excellence assessor certification, process improvement tool and balance scorecard implementation. He is experienced in the Tata Business Excellence Framework, Tata Data Excellence Framework, and EFQM Framework. As an Assessor and Process coach, he has been part of several Business and Data Excellence Assessments across Tata and other companies.

Sayantan started his career as a graduate apprentice in the Captive Power generation division at Bharat Electronics Limited, Bangalore. He later joined Mercantila Software, gaining experience in quality assurance and process improvement. He has been associated with organisations like AVIVA and Jones Lang Lasalle and has led several improvement projects using the Six Sigma and Lean methodologies, leading to significant results. Before joining TBExG, Sayantan was associated with Tata Motors Finance Limited and was responsible for driving initiatives on innovation, knowledge management, and process improvements across the organisation. Sayantan has over 20+ years of experience in Business Excellence, process improvement and project management.

Sayantan has a bachelor's degree in Electrical & Electronics Engineering from Malnad College of Engineering, Hassan, and a Diploma in Management from ICFAI University. He is a certified Lean Six Sigma Black Belt professional from QAI Global and ISI Bangalore. He completed the Tata Group Executive Leadership Seminar (TGELS), a popular leadership development programme facilitated by Ross School of Business, University of Michigan, and Tata Management Training Centre (TMTC). He is also a BELBIN Team Roles Accredited professional, Culture Change Leadership certified, and a Certified Manager of Quality/Organisational Excellence (CMQ/OE) by the American Society for Quality (ASQ). He is currently based out of Mumbai.

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