



**Saurav Chakrabarti**  
**Assistant Vice President**  
**Tata Business Excellence Group**

Saurav Chakrabarti is currently Assistant Vice President and Head of BEBP and Corporate Services at Tata Business Excellence Group (A Division of Tata Sons Ltd).

He started his career as a journalist and worked with newspapers like Amrita Bazar Patrika and The Telegraph for 4 years before moving on to the IT Industry. Post 12 years of IT Consulting and Project Management, Saurav gravitated towards a Business Excellence role in Trent. He was heading Business Excellence in Trent before moving to Tata Business Excellence Group in 2014.

A post graduate from the Indian Institute of Management, Kolkata, and a certified manager of organisational excellence from the American Society of Quality, Saurav has more than 18 years of change management, IT and process consulting experience across industries and geographies.

As Head of Business Excellence at Trent, he successfully managed strategy development, deployment and improvements across retail formats in the organisation.

In the past, Saurav has worked with TCS as a Regional Head and with Computer Associates as a Senior Technical Writer & Process Consultant. During his stints with these organisations, Saurav gained exhaustive cross-industry (Retail, Services, IT, Banking, Insurance and Manufacturing) and multigeography (Americas, South East Asia, Middle East and India) experience in leading and deploying Strategy & Change Management, Business Process Re-engineering and Performance Improvement programmes for global corporations.

He also has expertise in rolling out Supply Chain Excellence programmes across retail formats (Fashion, Hypermarket & Family Entertainment) using Lean, Six Sigma and globally accepted frameworks like Malcolm Baldrige, ISO and EFQM.

Besides this, Saurav also has experience in business development, client management, project delivery and team management — onsite and offshore — for global IT implementations.

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