
Neha Pandey
Senior Manager
Tata Business Excellence Group



Neha Pandey leads the digitalisation projects for the Business Excellence Assessment process in Tata Business Excellence Group (TBExG). In this role, she partners with Digitalisation partners to imbibe advanced tools and platforms to enhance the current collaboration platform and enable a future-ready assessment methodology.

Neha's career with the Tata group spans more than 14 years, beginning with Tata Steel UISL (erstwhile JUSCO) as a Graduate Trainee in 2008. Being an Electrical Engineer graduate, Neha's expertise lies in Process Improvement and Deployment, Project Management, SCADA implementation, promotion of sustainable power source via roof top solar for the development of green source of energy, and stakeholder management. She has developed a 'Unified Single Window Clearance Portal' for Roof Top Solar along with UNDP & Deloitte, published Net Metering Policy for JUSCO, worked with TERI for detailed analysis of solar rooftop potential for the township, and has also supported the development of client sustainability solutions through quantitative and qualitative analysis. She has also supported in the implementation and operationalisation of sustainability initiatives across the firm with a particular focus on stakeholder engagement, and communications requirements.

Neha has also been a part of Integrated Control and Command Centre (ICCC) for the city management of Jamshedpur. She facilitated Business Excellence across the organisation through various initiatives like ASPIRE, Tata Ideas, Tata Innovista, Innoverse and managed corporate functions like Annual Business Planning, Enterprise Risk Register. She has also facilitated productivity study, business process re-engineering study in the company and has been a part of the Deep Dive on Voice of Customers for Tata Steel UISL. Neha is an experienced TBEM Assessor.

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