

5  
Learning Missions

150 Participants from 40 Tata Companies

50  
Best Practices Shared

## Promising practices in the areas of:

- ✦ Human Resources Management
- ✦ Operational Excellence & Continuous Improvement
- ✦ Customer Relationship
- ✦ Sustainability
- ✦ Marketing & Brand Management



51 Webinars

15000+ participants from 70+ Tata companies

60%+ Net Promoter Score

## Tata Best Practices Programme: Driving excellence through collaboration

Here's an update on how the Tata Best Practices Programme is accelerating the excellence journey at the Tata group through sharing and adoption of best practices from within and outside the group [▶](#)



### Tata companies have wholeheartedly embraced the opportunities created by the Tata Best Practices Programme

**Vinod Kumar, GM, TBExG**, who also leads the Tata Best Practices Programme, speaks about the rationale of the programme and the opportunities that it offers Tata companies

[Read more](#)



### Tata Best Practices Programme achieves a major milestone; conducts the 50th webinar

The EDGE Wednesday Webinars by the Tata Business Excellence Group has benefitted close to 15000 employees from 70 Tata companies. It conducted the 50th webinar in March 2016

[Read more](#)

### Tata companies that have leveraged the Tata Best Practices Programme



Here's showcasing three of the many Tata companies that have benefitted from the Tata Best Practices Programme [▶](#)

### EDGE Wednesday Webinars

Practice	Dates	Timings
Maitree by TCS	April 13, 2016 (Wednesday)	1500-1600 IST/ 1030-1130 BST/ 1130-1230 CET
Customer Centricity by Bain & Company	April 20, 2016 (Wednesday)	1500-1600 IST/ 1030-1130 BST/ 1130-1230 CET
Business Analytics: Creating a differentiator by Tata Motors	April 27, 2016 (Wednesday)	1500-1600 IST/ 1030-1130 BST/ 1130-1230 CET

[www.tataquality.com](http://www.tataquality.com) is now [www.tatabex.com](http://www.tatabex.com)

Strictly for internal circulation among Tata group companies.

To send us your feedback and suggestions, [click here](#).

To unsubscribe from the Business Excellence Newsletter, [click here](#).