

Subhrajit Basu
Deputy General Manager
Tata Business Excellence Group



Subhrajit Basu is Deputy General Manager in Tata Business Excellence Group (TBExG), a role in which he is involved in Relationship Management for more than 15 Tata Companies, majorly located at India East and South East Asia region, consulting in their journey to business excellence. He finds himself as a TBExG faculty in the areas of Tata Business Excellence Model (TBEM) assessors' certification programmes, Strategy, Process Excellence and Balanced Scorecard. He has an experience of more than 18 Business Assessments and Operations Excellence deep dive diagnostics in various roles including Process Consultant and Project Lead. He is a part of the Belbin Team Roles, accredited with merit, and is also a certified manager of quality/organisational excellence (CMQ/OE) by American Society for Quality (ASQ). Subhrajit is the TBExG coordinator for Tata Network Forum (TNF) India East version and drives various programmes on Best Practices and Learning & Sharing to benefit the companies based in the region.

Subhrajit has been associated with the Tata group for 12 years, beginning his career with Tata Motors in 2004. During his stint with Tata Motors spanning over a decade, he has held roles in areas like Business Excellence, Commercial Services, Strategy Management, Human Resources, CEO's Office of TML Drivelines, and so on. Subhrajit was also the Corporate Quality Head/Business Excellence Head of TML Drivelines and helped the unit to achieve many milestones in the journey.

Before joining TBExG, Subhrajit looked after the Strategic Initiatives at Tata Motors, in addition to assisting the Head of Plant as an Executive Assistant. In the HR function, Subhrajit established processes like Talent Management, Learning and Development (L&D), Communication and Employee Engagement, and was also involved in organization design and restructuring activities carried out post-amalgamation at TML Drivelines. He was a part of the core team that drove the Commercial Vehicle Business Unit of Tata Motors to receive the coveted JRD QV and Sustained Excellence Award. He was instrumental in ensuring Tata Motors Lucknow unit to get acknowledged with India Manufacturing Excellence Award in the year 2008.

Subhrajit is experienced in the Malcolm Baldrige as well as in the CII EXIM Bank excellence framework with several assessments in companies from the industries like steel, automobile, hospitality, manufacturing, shipping, trading and services. He is also trained in Affirmative Action, Innovation, Quality Management Systems, DuPont Lead Safety Effort and Corporate Governance. Subhrajit has received the Tata Motors' MD's ACES Award, highest recognition at Tata Motors for continued excellence and accountability.

Subhrajit is a post-graduate from Calcutta University, and has completed his HRM from XLRI Jamshedpur. In recent times, he has successfully completed the Tata Group's eMerging Leadership Seminar (TGeLS), a coveted tiered leadership development programme at Tata Group. He is currently based out of Jamshedpur, India and lives with his parents, wife Nidhi and children Shubhayan & Shubhaangi. Subhrajit is also engaged as a Rotarian in various social endeavors, and is fond of good food, music and movies.

sbasu@tata.com